



Supply, study, installation of Technology Solutions  
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## RMA form

**Request for examination, repair or replacement.**  
 Please print, sign and send by Fax or email to receive the RMA No

Application date: \_\_\_\_\_ Estimated dispatch date from customer: \_\_\_\_\_

### Customer details

Company: \_\_\_\_\_ VAT: \_\_\_\_\_  
 Contact person: \_\_\_\_\_ e-mail: \_\_\_\_\_  
 Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_  
 Address: \_\_\_\_\_ Postal Code: \_\_\_\_\_  
 Country : \_\_\_\_\_

RMA will be returned to the address provide on the form

### Product details

Description: \_\_\_\_\_ Serial Number: \_\_\_\_\_  
 Purchase date \_\_\_\_\_ Invoice No: \_\_\_\_\_  
 Reseller info (if applicable): \_\_\_\_\_

### Description


### Provisions

1. SPECTRAtech is not responsible for lost package or delay of delivery due to invalid address or change of address.
2. The RMA# No must be clear and prominently written on the outside of the package. SPECTRAtech will repair or by any other efforts restore the defective Product to its working condition, SPECTRAtech reserves the right to refuse any unauthorized request.
3. The customer is responsible for shipping your RMA to us. There are no specific packing instructions, be sure to properly secure the contents inside the package and use proper packaging materials to avoid damage during shipping.
4. Any prior third party service must be approved by SPECTRAtech according to SPECTRAtech's Warranty Policy and Discretions.
5. Your assigned RMA number is valid for 30 days from the application date.
6. SPECTRAtech reserves the rights to rejects any RMA returns that's are been physical damaged, missing/bent pins, burn, cracked, or other damages due to abuse. SPECTRAtech has no liability for general, consequential, incidental or special damages. These includes lost data, the cost of recovery of lost data, lost profits and the cost of the installation or removal of installation of replacement Products, and any inspection, testing, or redesign caused by an repair or replacement of Products arising from a defect in any Products.
7. If the information on your request varies from the actual item(s) received, the RMA is canceled .
8. After 120 days from the dispatch from the customer, the product is considered discredited by the customer and will be destroyed.

**RMA No :**

(Assigned by SPECTRAtech)

**I understand and agree to the above provisions**  
 (Please Print you name and sign)